

Better Jobs Ontario (BJO): Client Skills Training Institution Research
Tool

This document should be used as a resource by Integrated Employment Service (IES) providers and potential BJO clients to help research training institutions for BJO applications. These resources are not all inclusive and more information may be needed by the client to make an informed decision for training. This should be used in conjunction with any previous tools provided by the Ministry. The resources listed are all currently published information on the Ministry's website.

Documents and Resources	What is it?	Where can I find it?
General Information on Institutions and Programs This resource is helpful in determining which registered career colleges offer training programs that can be approved under Better Jobs Ontario. Both links can be used for general research purposes for each program offered at registered career colleges and publicly assisted colleges. The Ministry of Colleges and Universities publishes information you should know prior to selecting a training provider.	The Service Ontario site allows you to search for a registered career college to find out: 1. If they are registered 2. If their program is approved 3. Where they are located 4. What fees they charge for their programs • Program costs, duration, location and delivery formats can be compared by choosing a general program 'category' and viewing a list of similar programs. • Export all the programs in the search service to Excel to filter more efficiently. *It should be noted that BJO supports the most cost-effective training option. Find out what you need to know before attending a career college, including your rights, responsibilities and protections.	Service Ontario link for registered career colleges can be found at: Search for a career college in Ontario ontario.ca  button available when the search results are displayed. Visit this link for further information: Career colleges ontario.ca
	For publicly assisted colleges, a search engine is available to help find information about each program offered.	Publicly assisted college program information can be found at: Find a Program More information is also available at: Ontario colleges ontario.ca
Program Standards This page contains information on the program standards that are applicable to specific skills training programs.	Provincial program standards describe the learning outcomes required for graduation. In order to graduate, individuals must demonstrate that they have the knowledge and skills to do the work in a given field. Program standards may also specify the minimum education/training (prerequisite) required to be accepted into a program. Some programs offered by registered career colleges have program standards.	Diploma and certificate program standards for registered career colleges are listed on the Ministry's website: Policy directives for operators of career colleges ontario.ca
	Program standards exist for some programs of instruction offered by publicly assisted colleges across the province. Program standards apply to all similar programs of instruction offered by publicly assisted colleges across the province.	Diploma and certificate program standards for programs offered by publicly assisted colleges can be found at: College program standards ontario.ca

Training in Regulated Vocations at Career Colleges	If the requested training in a regulated profession is provided by a career college, the training must comply with the Superintendent’s Policy Directive on approval or accreditation. This includes meeting vocation program requirements contained in program standards described above. The Service Ontario search database will indicate training undergoing external program accreditation or approval with the word ‘pending’ in the program’s title. Such training will not be approved for funding under BJO until full accreditation or approval is achieved.	Career college programs that require regulator approval or accreditation Search for a career college in Ontario ontario.ca
Career College Key Performance Indicators (KPIs) This resource may be helpful in determining which programs provide the most successful training outcomes to obtain employment.	Career College KPIs help demonstrate some outcomes of career college training. The public can view: • Graduation rates • Employment rates (overall and employment rates in a related field of study) • Satisfaction rates (graduate and employer) • OSAP default rates KPIs can be helpful but note that there is a delay in this data due to program completions. Additionally, employment and satisfaction rates are reliant on survey participation. Prospective students considering a career college should reach out to workplaces of interest to find out which credentials they want and if a credential from a certain school would meet their criteria.	Career Colleges KPI
Public College KPIs	Public College KPIs help demonstrate some outcomes of public college training. The public can view: • Graduate employment rates • Graduate satisfaction rates • Employer satisfaction rates • Graduation rates Graduate information is collected directly from colleges. This information is used by the ministry, via a third-party vendor, to conduct a survey of graduates and employers. KPIs can be helpful but note that there is a six-month delay in data collection and one-year delay in data publication. Graduate outcomes are also reliant on survey participation.	College graduation, satisfaction and job rates ontario.ca

Ontario Student Loan Default Rates This resource may be helpful in providing prospective students with a fuller picture of borrower outcomes. A lower default rate means graduates are more equipped to pay back their OSAP loans, beginning 6-months after graduation.	Default rates for registered career colleges and public colleges provide the percentage of former students who were issued OSAP loans and who defaulted on repaying these loans. • Rates are provided by institution and by individual program at each institution. • The default rates are linked to post-study outcomes, such as employment and earnings. • Institutions and programs with low student loan default rates suggest better graduate outcomes as students were able to repay their OSAP loan. • It is important to remember that not all registered career colleges are approved for OSAP purposes and therefore some will not be listed on the OSAP school search.	Default rates for registered career colleges and public colleges are available on the Ministry’s website: 2022 OSAP default rates and Repayment Assistance Plan usage rates
Career College Compliance Notices	Career colleges or other private educational institutions claiming to be career colleges may sometimes violate the rules and requirements that govern vocational training. In such cases, the Ministry of Colleges and Universities will investigate and issue Administrative Monetary Penalties which are monetary fines that a trainer may be required to pay.	Institutions against whom a compliance or enforcement action have been taken and closed are list at the following link: Career college compliance notices ontario.ca

April 2025