

Employment Ontario Partners' Gateway

Ensure you review your program or service listing on a regular basis in [Find Employment and Training Services \(FEATS\)](#) throughout the year.

To update service provider information on FEATS (including visibility under different service categories), service providers can use one of the following options:

Suggest an update from an existing FEATS listing:

Every listing on the FEATS website includes a "Suggest Update" link at the bottom of the page (as shown in the below screenshot). This allows service providers or users to propose changes directly from the listing.



Agency Information

[View Agency Profile](#)

Copyright

Findhelp Information Services

Last Updated On

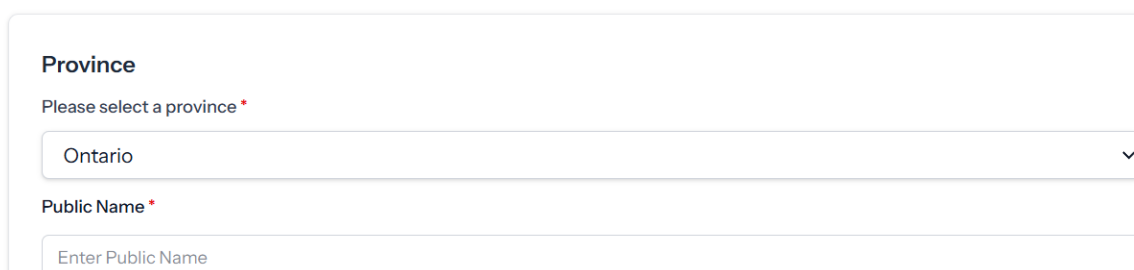
January 13, 2026



Use the public Update Portal directly for new entries or existing:

Service providers are also welcome to go directly to the public-facing [Update Portal page](#) to suggest a new listing that is missing or to request updates to an existing FEATS listing.

The user has to select "Ontario" (as shown in the below screenshot) before they begin searching for a record or suggesting a new record.



The screenshot shows a web form with two sections. The first section is titled "Province" and contains the text "Please select a province *". Below this is a dropdown menu with "Ontario" selected and a downward arrow on the right. The second section is titled "Public Name *" and contains a text input field with the placeholder text "Enter Public Name".

All submissions made through the “Suggest an update” feature or directly through the Update Portal are routed to the Update Portal, where 211 editors review and manage the listings to ensure the information remains current and accurate.

You are encouraged to check your record in Find Employment and Training Services (FEATS) to ensure that the requested changes have been made. If any submitted changes have not been made after 5-7 business days, please email info@findhelp.ca.