

Memorandum

To: Employment Ontario Delivery Partners

From: Ministry of Labour, Immigration, Training and Skills
Development
Employment and Training Division

Date: April 7, 2025

Subject: More Details on Employment Ontario Partners' Gateway
Redesign

As previously announced, the new Employment Ontario Partners' Gateway (EOPG) will be launching soon! The planned launch date is now set to **April 14, 2025**. Please see the [April 1, 2025 announcement](#) for more details on the new site's features and functionality.

Today's update is to share more details about a pilot of new **HTML program guidelines format and functionality**, which will be launched with the new EOPG. With this new format, PDF guidelines will be converted and displayed in a more modern HTML web page format, making publication and access to the program guidelines faster and more flexible.

During the pilot, the scope will be limited to the Literacy and Basic Skills (LBS) program, including both the LBS service provider and support organization guidelines. The content and organization of the guidelines will not change; just the technology used to display the guidelines. The new format will also have a share option, as well as a print option for those who prefer to print physical copies or save them as a PDF.

The first two months of the pilot will be an opportunity to interact with the new HTML guidelines format. Then, the ministry will be gathering feedback, making design improvements, and then rolling out the new format across all EO programs at a later date.

The ministry looks forward to sharing progress updates throughout the pilot and hearing your feedback as part of upcoming user research activities to inform the final designs.

Stay tuned for more announcements and details on the new EOPG leading up to launch day!