

Memorandum

To: Literacy and Basic Skills Service Providers

From: Annette Huton, Director
Program Delivery Support Branch, Employment and Training
Division

Date: March 22, 2023

Subject: New Milestones in the EOIS Case Management System

I am writing to inform you that there are new milestones in the EOIS Case Management System (EOIS-CaMS) that Literacy and Basic Skills (LBS) service providers can use to track learner progress.

Evaluations and recent feedback from the field indicated that a more fulsome suite of assessment tools within the Ontario Adult Literacy Curriculum Framework (OALCF) would better serve the full breadth of learners accessing the LBS program. Expanding the number of milestones would allow service providers to provide more meaningful service to their learners and better measure learner progress and transitions towards their goals. The new milestones in CaMS can be used in addition to the existing ones for program delivery.

If you have any questions or concerns about the new milestones, please do not hesitate to contact your local Employment and Training Consultant.

Thank you for your continued dedication to helping adult learners improve their literacy skills.

Sincerely,

Annette Huton

- c. Laura Loveridge, Regional Director, Central East
- Charles Bongomin, Regional Director, Central West
- Tariq Ismati, Regional Director, Eastern Region
- Nicole Pereira, A/Regional Director, Northern Region
- Heather Cross, Regional Director, Western Region