

## **Memorandum**

**To:** Employment Ontario Delivery Partners

**From:** Jody Young  
Assistant Deputy Minister  
Employment and Training Division

**Date:** **December 22, 2022**

**Subject:** Allocations for Fiscal Year 2023-24: Employment Service

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Dear Employment Ontario Partner:

I am writing to inform you of the Ministry of Labour, Immigration, Training and Skills Development's (the "ministry") funding decision regarding Employment Service (ES) for the fiscal year 2023-24.

To support the Employment Ontario network as it continues to recover from the COVID-19 pandemic, the ministry will maintain status quo funding for ES service providers in 2023-24. The ministry will renew annual agreements at the same funding level received in 2022-23 for ES service providers across the province.

This approach will ensure service continuity and will help service providers to remain focused on supporting clients while reinforcing Ontario's commitment to rebuild Ontario's economy.

Please note that as the ministry continues with the provincial rollout of the Employment Services Transformation (EST), planning is underway to roll out EST phase 2 (Durham, London, Ottawa, Windsor-Sarnia, and Kitchener-Waterloo-Barrie) catchment areas. The competitive process for selecting the Service System Managers (SSMs) is underway. More details will be shared with the network in the near future.

As the province continues to recover from the pandemic, the ministry recognizes that there are still challenges to service delivery. As such, the ministry is committed to addressing and supporting issues to ensure performance and service delivery results are achieved. The ministry will continue to monitor service provider performance against contracted commitments and improvement plans. If you have any questions regarding this approach, please contact your Employment and Training Consultant.

The ministry is committed to having transfer payment agreements finalized in time for the 2023-24 fiscal year to ensure the citizens of Ontario continue to have the support they require. Employment and Training Consultants will be contacting service providers in the near future to finalize the 2023-24 transfer payment agreements

Thank you for your ongoing commitment to supporting jobseekers, employers, and communities throughout our Employment Ontario network.

Sincerely,

*Original signed by*  
Jody Young  
Assistant Deputy Minister  
Employment and Training Division

cc:

Nicole Pereira, Regional Director, North Region  
Tariq Ismati, Regional Director, East Region  
Charles Bongomin, Regional Director, Central Region  
Heather Cross, Regional Director, West Region  
Annette Huton, Director, Program Delivery Support Branch  
David Cronin, Director, Employment Services Transformation, Toronto and North  
Gloria Lee, Executive Director, Employment Services Transformation